TECHNOLOGY ENABLERS

PATIENT PORTAL

CCDHB
66%
have access

WDHB (Wairarapa)
88%
have access

Total
16,734
combined activated
Patient Portal

PRACTICE WEBSITES

Compass Health
21
practice websites
created

Patients can communicate with their GPs online, 35 out of 59 practices offer the Patient Portal, with uptake rising quickly.

SHARED CARE RECORD

CCDHB*
88%
have a SCR

WDHB (Wairarapa)**
96%
have a SCR

* CCDHB available to ED, Hospital, Medical Centre, Afterhours and paramedics

** WDHB available to ED, Hospital, Medical Centres, Afterhours, School Clinics and community pharmacies

HEALTH PATHWAYS

200	July 2016
96	July 2015
20	July 2014

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They are being read more and more, it started with 6,200 page views in June 14 and have grown to 30,000 page views in June 16, which is great.

PROVIDER PORTAL

29,892
total visits
to date

356
users daily

5 min
Average
duration time

Single click sign in from Medtech has been enabled to create easy access for clinicans.

IMPROVING QUALITY AND LEARNING FROM ADVERSE EVENTS

- Martinborough Health Services won Best Rural General Practice and Best Practice Manager of the Year awards.

- 77 adverse events reported in 2015/16, up from 64 in the previous year. Four events involved an impact on the patient.

- All SAC 1 and 2 events were reported to the Health Quality and Safety Commission, along with the event reports and learnings.

- There have been 142 CPDs this year with 1,368 attendees in total, covering a variety of topics.

- The largest single category was events related to the change-over in the laboratory service provider, which resulted in some results delays, changes in practice, and results going to the wrong provider.

- We kept a log of all reported issues and worked with the new laboratory provider to get each issue resolved.